



“Our Business is Optimizing Yours”



Innovative



Enthusiastic



Active



Beneficial



Motivating



Incident Management System

Presented by:

Joanne Corby, MA, MPA



Welcome to *Incident Management System*:

This program is part of my *Risk Management* program series. It has been customized especially for you. Today's program objectives are:

- Receive standard definitions for a universal tool
- Receive a process flow chart that is used for proper data collection
- Receive a checklist that includes standard questions to help you properly address your one risk management question.

My presentation style is personable and down-to-earth. It has been consistently rated as inspiring and effective. I will involve the audience with interactive activities and thought provoking questions.

I have been an Educator for more than twenty years. I have two goals for today. My first goal introduces a tool used for contingency planning and crisis management. The tool is something you can use during an unexpected event or during your regular meeting planning activities. The second goal is to create a comfortable learning environment that enables you to practice using the tool I am introducing.

I have spoken with many different audiences as a member of the National Speakers Association (NSA). Each group has been willing to share their perceptive on today's subject matter and today shouldn't be any different. I'm not worried about delivering a canned program. So please feel free to engage yourself and share your own ideas and concerns. Everyone walks away learning something new each time an audience member provides input. We can all learn from each other today.

Please sit back, relax and enjoy the moment.

Joanne Corby, MA.

Learning Actions and *Expected Learner Outcomes*:

Receive standard definitions for the universal crisis management tool.
Interchanges the crisis management tool definitions with meeting industry terminology.

Receive a process flow chart that is used for proper data collection.
Uses this chart when planning your next meeting.

Receive a checklist that includes standard questions to help you properly address your one risk management question.
Compiles answers to standard questions and creates new risk management questions for every meeting.

What is the ONE risk management question you should ask yourself when planning your next meeting or conference?

History

- **Military has used it since WWI**
- **Evolved more in the 70's during the California's forest fires**
- **Now all U.S., Canada, and Latin America and some Caribbean countries EOC's use it.**
- **National conferences (PEC/WEC)**

Definition of ICS:

A system used for *Commanding, Controlling, and Coordinating* the efforts of individual agencies as they work towards the common goal of stabilizing an emergency in an effort to protect life, property and the environment.

Simplified Version: A management tool used to coordinate a crisis

SIX incidents ICS can be used for efficient management.

- **Natural Disasters**
- **Law Enforcement**
- **Hazardous Materials**
- **Fires**

- Planned Events
- Human Disasters

ICS is built around FIVE Functions

•Incident Commander

- _____
- _____
- _____
- _____

•Operations

- _____
- _____
- _____
- _____

•Planning

- _____
- _____
- _____

•Logistics

- _____
- _____
- _____

•Finance/Administration

- _____
- _____

Human Incidents

- Life threaten
- Non-life threaten

360° Risk Management Cycle

THANK YOU, for attending today's workshop!

Joanne's areas of concentration are in strategic planning, measuring change, and risk management. She incorporates up-to-date information in all of her leadership development and risk management programs.

Additional programs include:

- **Catch the WAVE**--A solution for improving customer service.
- **Cardiopulmonary Resuscitation(CPR) and Automated External Defibrillator (AED)** certification
- **First Aid and Emergency Response** certification
- **Gaining Weight**-- A solution to gaining consensus and reporting values back to leadership.
- **Get in the Game**—A solution for addressing all the generational gap challenges.
- **ROI 360°**—A solution for quantifying change and demonstrating the return back to leadership.
- **Search and Rescue**--A solution to the recruitment and retention challenges.
- **Stack your Priorities** --A solution to simplify strategic planning.
- **Strategic Meeting Planning**--A solution that incorporates the strategic plan in every meeting and/or event.

Want to book Joanne for your next event? Complete and return this form.

Name: _____ Title: _____
Organization: _____ City: _____ State _____
Phone: _____ Fax: _____
Email: _____

Please contact me by: (Please note how you would like to be contacted)

- Phone
 Email

I am interested in learning more about (what program) , for when...(possible date)

